



**Center for Industrial Services**  
INSTITUTE FOR PUBLIC SERVICE



## **Mission**

Deliver Solutions that help businesses succeed, grow and create high quality jobs.

## **Vision**

A Better Tennessee with innovative and prosperous businesses, high quality jobs and a safe and healthy workplace.

## **Values**

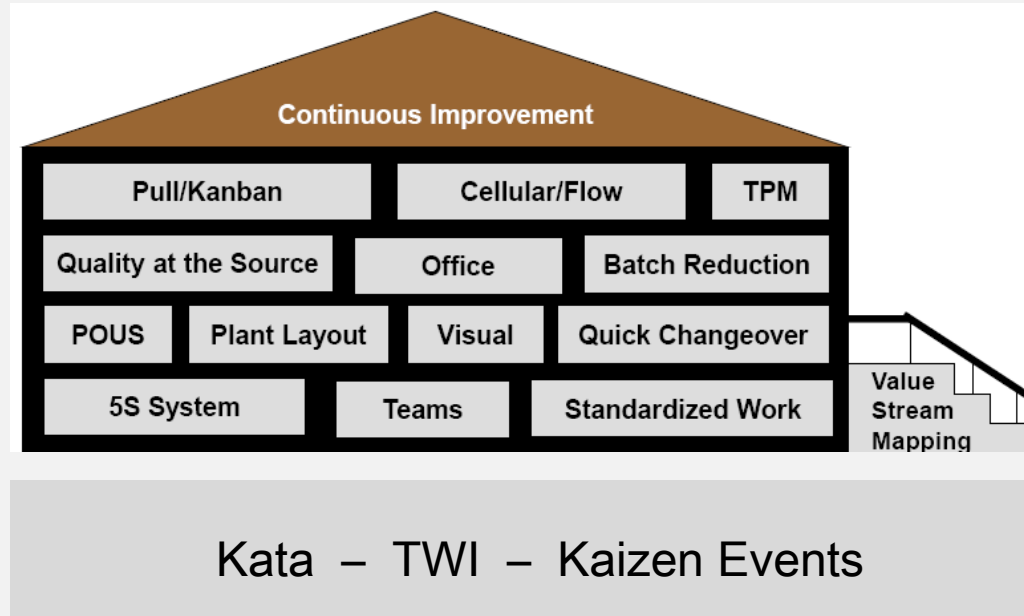
Our values are rooted in the strong public service and economic development traditions of the University of Tennessee and include customer focused performance excellence and exceptional customer value.

- Tennessee business and industry are assisted daily by UT CIS' professional staff in improving their economic competitiveness on a national and global level.
- Established in 1963 by the Tennessee General Assembly
- TN's NIST-Manufacturing Extension Partner (MEP) Center
- One of five units of the University of Tennessee Institute for Public Service
- Staff of 32 located in 6 offices across the state of Tennessee and 15-20 temporary employees

# Performance Solutions



## › Lean Training and Implementation Assistance



## › Quality Systems Assistance

› (ISO-9001, IATF-16949, ISO-13485, AS-9100, NQA-1, ISO-14001)

## › Six-Sigma, Problem Solving, Supply Chain Optimization

# Business Growth Solutions



- › Technology Scouting, Technology Driven Market Intelligence
- › Special University Faculty Projects
  - › (New Product/Process Development Assistance)
- › Technology Acceleration Assistance
  - › University and National Lab Researchers
- › Cost share assistance for Rural/Very-Small/Start-up/Emerging/Transformational Companies

# Regulatory and Sustainability Solutions

- › Health and Safety Training and Compliance Assistance
- › Energy Audits
- › Environmental Compliance (Tier II, Form R, Storm Water, Hazardous Waste Audit, ISO-14001, E3)



Selling to the Government Assistance (PTAC)

Economic Development Training (TCED Certification)

## Our Solutions Consultant Team

Our Solutions Consultant team represents Tennessee's Manufacturing Extension Partnership and all other CIS programs by providing a variety of services for small and mid-sized U.S. manufacturers and businesses across all 95 counties, from innovation strategies to process improvements to green manufacturing.

This team also works with partners at the state and federal levels on manufacturing excellence programs that put manufacturers in a position to develop new customers, expand into new markets, adopt new technology and create new products.



**Dwaine Raper**  
Team Leader



**Misty DePriest**  
Resource Manager



**Michael Codega**  
Solutions  
Consultant



**Andre Temple**  
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## UTCIS offers a no fee Competitiveness Review Assessments to TN Manufacturers.

- There is no cost to Tennessee manufacturers (\$2,500 value)
- It reveals (or confirms) your limiting factors and provides a snapshot comparison to other companies
- The assessment delivers a road map to improve competitiveness, performance, and your bottom line